

WARMWORKS GHG LAD PHASE 2 GDPR PRIVACY NOTICE

To deliver and administer the Green Homes Grant Local Authority Delivery (GHG LAD) scheme, Warmworks Scotland LLP (Warmworks) will process your personal data. You agree to this by ticking yes to this Privacy Notice.

You need to provide your consent in order for Cambridgeshire & Peterborough Combined Authority (CPCA), the Department for Business, Energy and Industrial Strategy (BEIS), or their appointed contractors to contact you to participate in further research and evaluation activities

By ticking the Yes box, you consent to CPCA, BEIS, or their appointed contractors, using your provided contact details to recontact you for the purpose of research and evaluation related to the installation received under GHG LAD. Your consent is not required for the installation to take place. You have the right to withdraw consent at any time by contacting CPCA or BEIS, using the contact details provided in each of their Privacy Notices.

Privacy Notice

Introduction

This notice sets out how Warmworks Scotland LLP (Warmworks) will use, collect, process and protect your personal data, and what your rights are. It is made under Articles 13 and 14 of the UK General Data Protection Regulation (GDPR).

This notice relates to data collected under the Green Homes Grant Local Authority Delivery (GHG LAD) scheme operated by Cambridge & Peterborough Combined Authority (CPCA) in partnership with Greater South East Energy Hub. This project is funded by the Green Homes Grant Local Authority Delivery Scheme (GHG LAD) and run by the Department for Business, Energy and Industrial Strategy (BEIS) whose individual privacy notices are included at the end of this notice.

WHAT IS PERSONAL DATA?

Personal data is any information about you by which you can be identified. This can include information such as:

- Your name, date of birth, email address, postal address, phone number, mobile number
- Information relating to your personal circumstances

Data processing includes the collection, use and storage of data.

For the purposes of this project, Cambridge & Peterborough Combined Authority (CPCA) are joint data controllers with the Department for Business, Energy and Industrial Strategy (BEIS), Warmworks are a data processor as per article 4 of the General Data Protection Regulation (GDPR).

YOUR DATA

Personal Data

We will process the following personal data:

- Address and details of the property receiving the GHG LAD installation(s)
- Details about the GHG LAD installation(s) installed at the property, including type, size and cost
- Contact address (if not the same as the property receiving the GHG LAD installation(s))
- Address and details of the property offered, but not receiving the GHG LAD installation(s)
- Full name(s) and title(s)
- Household income and any other scheme eligibility information, including household occupancy and tenure
- National Insurance Number(s)
- Property address data, including Unique Property Reference Number (UPRN) and pre and post Energy Performance Certificate (EPC) data, EPC xml data, Intermediate Retrofit Plans
- Details about any financial contribution you have made towards the GHG LAD installation(s)
- Details about the expected energy, carbon and cost savings expected to be delivered by the installation, including pre- and post-installation
- Property Energy Performance Certificate (EPC) details, where appropriate
- Email address (if available)
- Phone number (if available)
- Health referrals – agencies can refer households to the scheme if they have certain health conditions, the nature of the condition will not be shared by the health professional, but they will provide a declaration that the referral has an eligible condition (This information will only be shared if we have obtained your explicit consent.)
- Customer satisfaction surveys
- Any third-party financial contribution made towards the GHG LAD installation(s), for example from owners, landlords or other third parties.

Purpose

The purpose(s) for which we are processing your personal data is to support the delivery and administration of GHG LAD.

Delivery and administration of the Scheme may require linking of your data to other datasets held by the Department for Business, Energy and Industrial Strategy (BEIS).

You may also be contacted to take part in customer satisfaction surveys, further research or other funding schemes. Where the research involves processing of

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personal data in addition to that already collected for delivery of the Scheme, you will be given the opportunity to opt in to or out of that research at the point of contact.

Your data may also be used for statistical, research and fraud prevention purposes.

Lawful basis for processing

The legal basis for processing your personal data is:

Public task: Processing is necessary for the performance of a task carried out in the public interest.

The specific public task is the delivery, administration and evaluation of, as well as statistical, research purposes relating to, the Scheme, a government funded scheme aiming to raise the energy efficiency of low energy performance homes (those rated at EPC Band D, E, F or G), including off-gas grid homes. Funding is provided to Local Authorities who engage consumers and manage the delivery of installations in homes.

Contract: Where your application to the Scheme is successful, and the works are to proceed, we shall enter into a contract with you, in order to set out the measures to be installed. In these circumstances, we shall need to process your personal information under Article 6(b) of the UK GDPR.

Consent: Use of your personal data to contact you to take part in further research will be subject to your consent.

In certain cases we may collect information on whether you have a recognised health condition so we can determine your eligibility for the scheme, but we will only do so with your explicit consent. Unless and until your application to the Scheme is successful (in which case we shall need to process your personal data for the purposes of a contract, as described above), you will have the right to opt out at any time.

Recipients

Your personal data is shared with other organisations Warmworks has a lawful agreement with to process information on its behalf. We will share your personal data with third-parties including:

- The Department for Business, Energy and Industrial Strategy (BEIS) and its contractors for delivery, administration and evaluation of the scheme, statistical, research and fraud prevention purposes
- Cambridge & Peterborough Combined Authority (CPCA) for the delivery and administration of GHG LAD
- The Office of Gas and Electricity Marketing (Ofgem) and delivery partners of central and local government home energy schemes such as the Energy Company Obligation and Renewable Heat Incentive
- Local authorities and registered social landlords who are participating in the project

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- Organisations appointed by Warmworks to undertake the survey, design, installation and commissioning of energy efficiency measures
- Organisations appointed by Warmworks for the purposes of processing customer referrals, and checking customer eligibility for the Scheme.
- CPCA consortia partners in the Innovate UK Modernising Energy Data Applications, U:SMART:ZERO project (or its successor), being a research and development project to identify households most in need of sustainable and affordable homes
- Research organisations working on approved projects for public interest benefit research purposes, for which purpose your data will be stored securely at a data archive and made accessible through a secure environment to accredited UK researchers working on approved research projects

Your personal data may also be shared with other Government departments where necessary and as required in support of the Purpose of this Privacy Notice.

Some data relating to income may be shared with credit reference agencies. The Credit Reference Agency (CRA) Information Notice, the industry standard privacy information policy adopted by the leading UK CRAs can be found here: <https://www.equifax.co.uk/crain>.

We may share your data if we are required to do so by law, for example by court order or to prevent fraud or other crime.

Personal data shared with BEIS will be stored on their IT infrastructure and will therefore also be shared with their data processors Microsoft and Amazon Web Services.

How is personal data collected?

We may use different methods to collect Personal Data, including the following:

- you provide us with Personal Data directly, for instance by filling in online forms requesting this information;
- we obtain some Personal Data from other sources, including from other people and organisations, including some publicly available sources e.g. Companies House, Registrars and background and credit check providers.

If any of the Personal Data you have given to us changes, such as your contact details, please inform us without delay by contacting us using the contact details at the bottom of this notice.

What do we do to keep your Personal Data secure?

We have put in place appropriate physical and technical measures to safeguard the Personal Data we collect in connection with our services. Save where additional consent is obtained, we limit access to Personal Data to those employees, agents, contractors and other third parties who have a need to know in service of the Purpose.

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They will only process Personal Data on our instructions and are subject to a duty of confidentiality.

However, please note that, although we take appropriate steps to protect Personal Data, no device, computer system, transmission of data or wireless connection is completely secure and, therefore, we cannot guarantee the absolute security of Personal Data shared with us over the internet.

Retention

Your personal data will be stored securely for a maximum period of 25 years following the close of the Scheme.

YOUR RIGHTS

You have the following rights regarding your personal data:

- You have the right to request information about how your personal data is processed, and to request a copy of that personal data.
- You have the right to request that any inaccuracies in your personal data are rectified without delay.
- You have the right to request that any incomplete personal data is completed, including by means of a supplementary statement.
- You have the right to request that your personal data is erased if there is no longer a justification for them to be processed.
- You have the right in certain circumstances (for example, where accuracy is contested) to request that the processing of your personal data is restricted.
- You have the right to object to the processing of your personal data where it is processed for direct marketing purposes.
- You have the right to object to the processing of your personal data (although we may, in some circumstances, demonstrate that we have legitimate grounds for processing your personal information).
- You have the right to withdraw consent to the processing of your personal data at any time, where processing is based on your consent (although we may, in some circumstances, demonstrate that we have legitimate grounds for processing your personal information).
- You have the right to request a copy of any personal data you have provided, and for this to be provided in a structured, commonly used and machine-readable format.

HOW TO MAKE A REQUEST

If you wish to make a request associated with any of the rights listed above, contact Warmworks using the contact details at the bottom of this notice.

INTERNATIONAL TRANSFERS

The data we collect will be stored on a Customer Relationship Management (CRM) system whose servers are based in the USA. To enable secure and legally compliant



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transfers of personal data outside the UK/European Economic Area we have agreed to a set of Standard Contractual Clauses (SCCs) with the supplier. For further details please contact the Warmworks Data Protection Officer.

You have the right to object to this processing (although we may, in some circumstances, demonstrate that we have legitimate grounds for processing your personal information).

Similarly, personal data shared with BEIS will be stored on their IT infrastructure, and shared with their data processors Microsoft and Amazon Web Services. This may also involve transfer and storage of data outside the European Economic Area. Where that is the case it will also be subject to equivalent legal protection through the use of Standard Contractual Clauses.

COMPLAINTS

If you consider that your personal data has been misused or mishandled, you may make a complaint to the Information Commissioner, who is an independent regulator. The Information Commissioner can be contacted at:

Information Commissioner's Office Wycliffe House
Water Lane Wilmslow Cheshire SK9 5AF
0303 123 1113

Email: casework@ico.org.uk

Any complaint to the Information Commissioner is without prejudice to your right to seek redress through the courts.

CONTACT DETAILS

You can contact Warmworks Data Protection Officer at:

Warmworks,
1 Carmichael Place,
Edinburgh, EH6 5PH,

Email: dpo@warmworks.co.uk

GHG LAD PHASE 2 GDPR PRIVACY NOTICE



Department for
Business, Energy
& Industrial Strategy

To assist in the administration of the program Green Homes Grant Local Authority Delivery (GHG LAD) scheme, the Department for Business Energy and Industrial Strategy (BEIS) will process your personal data, you agree to this by ticking yes to this Privacy Notice.

You need to provide your consent in order for Cambridgeshire & Peterborough Combined Authority (CPCA), BEIS or their appointed contractors to contact you to participate in further research and evaluation activities.

By ticking the Yes box, you consent to CPCA, BEIS, or their appointed contractors, using your provided contact details to recontact you for the purpose of research and evaluation related to the installation received under GHG LAD. Your consent is not required for the installation to take place. You have the right to withdraw consent at any time by contacting CPCA or BEIS, using the contact details provided at the end of this Privacy Notice.

Privacy Notice

This notice sets out how BEIS will use your personal data, and your rights. It is made under Articles 13 and/or 14 of the UK General Data Protection Regulation (GDPR). This notice relates to data collected under the GHG LAD scheme operated by <LA Name> Warmworks Scotland LLP in partnership with Greater South East Energy Hub/Cambridgeshire & Peterborough Combined Authority. This is funded by the Green Homes Grant Local Authority Delivery Scheme (GHG LAD) and run by the Department for Business, Energy and Industrial Strategy.

YOUR DATA

The data

We will process the following personal data:

Customers:

- Address and details of property receiving the GHG LAD installation(s)
- Details about the GHG LAD installation(s) installed at the property, including type, size and cost
- Contact address (if not the property receiving the GHG LAD)



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- installation(s))
- Address and details of property offered, but not receiving, the GHGLAD installation(s)
- Your name
- Household income and any other scheme eligibility information
- Any financial contribution you have made towards the GHG LAD installation(s)
- Details about the expected energy, carbon and cost savings expected to be delivered by the installation, including pre- and post-installation property EPC details where appropriate
- Email address (optional)
- Phone number (optional)

Installers:

- Your name
- Relevant accreditation and registration information
- Contact address
- Email address
- Phone number
- Details of GHG LAD installations delivered
- Whether directly contracted or sub-contracted by LA to install GHGLAD installations
- The number of employees in your organisation

Purpose

The purpose(s) for which we are processing your personal data is to support the delivery and administration of GHG LAD.

Delivery and administration of the Scheme may require linking of your data to other datasets held by the Department for Business, Energy and Industrial Strategy (BEIS).

BEIS will be conducting an evaluation of the Scheme. This may include you being contacted to take part in further research. Where the research involves processing of personal data in addition to that already collected for delivery of the Scheme, you will be given the opportunity to opt-in to that research at the point of contact.

Your data may also be used for statistical, research and fraud prevention purposes.

Legal basis of processing

The legal basis for processing your personal data is:



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Public task: Processing is necessary for the performance of a task carried out in the public interest .

The specific public task is the delivery, administration and evaluation of, as well as statistical, research and fraud prevention purposes relating to the Scheme, a government funded scheme aiming to raise the energy efficiency of low energy performance homes (those rated at EPC Band D, E, F or G), including off-gas grid homes. Funding is provided to Local Authorities who engage consumers and manage the delivery of installations in homes.

Consent: Use of your personal data to contact you to take part in further research will be subject to your consent.

Recipients

Your personal data will be shared with:

- The Department for Business, Energy and Industrial Strategy (BEIS) and its contractors for delivery, administration and evaluation of the scheme, statistical, research and fraud prevention purposes.
- Ofgem and delivery partners of central and local government home energy schemes such as the Energy Company Obligation and Renewable Heat Incentive

Your personal data may also be shared with other Government departments where necessary.

We may share your data if we are required to do so by law, for example by court order or to prevent fraud or other crime.

Personal data shared with BEIS will be stored on their IT infrastructure and will therefore also be shared with their data processors Microsoft and Amazon Web Services.

Retention

Your personal data will be stored securely by BEIS for a maximum period of 25 years following the close of the Scheme. BEIS may choose to store anonymised data beyond this period.

YOUR RIGHTS

You have the right to request information about how your personal data are processed, and to request a copy of that personal data.



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You have the right to request that any inaccuracies in your personal data are rectified without delay.

You have the right to request that any incomplete personal data are completed, including by means of a supplementary statement.

You have the right to request that your personal data are erased if there is no longer a justification for them to be processed.

You have the right in certain circumstances (for example, where accuracy is contested) to request that the processing of your personal data is restricted.

You have the right to object to the processing of your personal data where it is processed for direct marketing purposes.

You have the right to object to the processing of your personal data.

You have the right to withdraw consent to the processing of your personal data at any time, where processing is based on your consent.

HOW TO MAKE A REQUEST

If you wish to make a request associated with any of the rights listed above, contact BEIS using the contact details at the bottom of this notice.

INTERNATIONAL TRANSFERS

As personal data shared with BEIS will be stored on their IT infrastructure, and shared with their data processors Microsoft and Amazon Web Services, your data may be transferred and stored securely outside the European Economic Area. Where that is the case it will be subject to equivalent legal protection through the use of Model Contract Clauses.

COMPLAINTS

If you consider that your personal data has been misused or mishandled, you may make a complaint to the Information Commissioner, who is an independent regulator. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire SK9
5AF



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0303 123 1113

Email: casework@ico.org.uk

Any complaint to the Information Commissioner is without prejudice to your right to seek redress through the courts.

CONTACT DETAILS

You can contact the BEIS Data Protection Officer at BEIS Data Protection Officer
Department for Business, Energy and Industrial Strategy
1
Victoria Street
London SW1H
0ET

Email: dataprotection@beis.gov.uk

You can contact the CPCA's Data Protection Officer at:

CPCA Data Protection officer at:

CPCA,
72 Market Street, Ely,
Cambridgeshire CB4
7LS

Email: dpo@cambridgeshirepeterborough-ca.gov.uk

CPCA GHG LAD PHASE 2 GDPR PRIVACY NOTICE



**CAMBRIDGESHIRE
& PETERBOROUGH**
COMBINED AUTHORITY

To deliver and administer the Green Homes Grant Local Authority Delivery (GHG LAD) scheme, Cambridge & Peterborough Combined Authority (CPCA) will process your personal data, you agree to this by ticking yes to this Privacy Notice.

You need to provide your consent in order for CPCA, BEIS or their appointed contractors to contact you to participate in further research, other funding schemes and evaluation activities.

By ticking the Yes box, you consent to CPCA, or their appointed contractors, using your provided contact details to recontact you for the purpose of satisfaction surveys, other funding schemes, research and evaluation as described in more detail in this Privacy Notice. You have the right to withdraw consent at any time by contacting CPCA, using the contact details provided at the end of this Privacy Notice.

PRIVACY NOTICE

INTRODUCTION

This notice sets out how Cambridge & Peterborough Combined Authority (CPCA) as joint data controller with the Department for Business, Energy and Industrial Strategy (BEIS) (both referred to as “we”, “us” or “our(s)” in this document) will use, collect, process and protect your personal data, and what your rights are. It is made under Articles 13 and 14 of the UK General Data Protection Regulation (GDPR).

This notice relates to data collected under the Green Homes Grant Local Authority Delivery (GHG LAD) scheme operated by CPCA in partnership with Greater South East Energy Hub. This project is funded by the Green Homes Grant Local Authority Delivery Scheme (GHG LAD) and run by the Department for Business, Energy and Industrial Strategy (BEIS).

WHAT IS PERSONAL DATA?

The data protection laws define Personal Data as “data relating to living, identifiable individuals”.

YOUR DATA

The data

We will process the following personal data:

Customers:

- Address and details of the property receiving the GHG LAD installation(s)

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COMBINED AUTHORITY

- Details about the GHG LAD installation(s) installed at the property, including type, size and cost
- Contact address (if not the same as the property receiving the GHG LAD installation(s))
- Address and details of the property offered, but not receiving the GHG LAD installation(s)
- Full name(s) and titles.
- Household income and any other scheme eligibility information, including household occupancy and tenure
- National Insurance Number(s)
- Property address data, including Unique Property Reference Number (UPRN) and pre and post Energy Performance Certificate (EPC) data, EPC xml data, Intermediate Retrofit Plans
- Details about any financial contribution you have made towards the GHG LAD installation(s)
- Details about the expected energy, carbon and cost savings expected to be delivered by the installation, including pre- and post-installation.
- Property Energy Performance Certificate (EPC) details where appropriate.
- Email address (if available)
- Phone number (if available)
- Health referrals – agencies can refer households to the scheme if they have certain health conditions, the nature of the condition will not be shared by the health professional, but they will provide a declaration that the referral has an eligible condition. (This information will only be shared if we have obtained your explicit consent).
- Customer satisfaction surveys
- Any financial contribution made towards the GHG LAD installation(s) for example from the owners, landlords or other third parties.

Installers:

- Your name
- Relevant accreditation and registration information
- Contact address
- Registered office address where operating under a company
- Companies House Registration number where relevant
- Email address
- Phone number
- Details of GHG LAD installations delivered
- Whether directly contracted or sub-contracted by LA to install GHG LAD installations, sub-contractor invoices and details around this relationship where contractual confidentiality is not breached.
- The number, positions held, length of employment and contract types of employees in your organisation

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**CAMBRIDGESHIRE
& PETERBOROUGH**
COMBINED AUTHORITY

Purpose

The purpose(s) for which we are processing your personal data is to support the delivery and administration of GHG LAD.

Delivery and administration of the Scheme may require linking of your data to other datasets held by the Department for Business, Energy and Industrial Strategy (BEIS).

You may also be contacted to take part in customer satisfaction surveys, further research or other funding schemes. Where the research involves processing of personal data in addition to that already collected for delivery of the Scheme, you will be given the opportunity to opt in to that research at the point of contact.

Your data may also be used for statistical, research and fraud prevention purposes.

Legal basis of processing

The legal basis for processing your personal data is:

Public task: Processing is necessary for the performance of a task carried out in the public interest

The specific public task is the delivery, administration and evaluation of, as well as statistical, research and fraud prevention purposes relating to, the Scheme, a government funded scheme aiming to raise the energy efficiency of low energy performance homes (those rated at EPC Band D, E, F or G), including off-gas grid homes. Funding is provided to Local Authorities who engage consumers and manage the delivery of installations in homes.

Consent: Use of your personal data to contact you to take part in further research will be subject to your consent.

In certain cases we may collect information on whether you have a recognised health condition so we can determine your eligibility for the scheme, but we will only do so with your explicit consent. You will have the right to opt out at any time.

Recipients

Your personal data will be shared with:

- The Department for Business, Energy and Industrial Strategy (BEIS) and its contractors for delivery, administration and evaluation of the scheme, statistical, research and fraud prevention purposes.
- The Office of Gas and Electricity Marketing (Ofgem) and delivery partners of central and local government home energy schemes such as the Energy Company Obligation and Renewable Heat Incentive
- Designated Managing Agents, who will collect the data on CPCA's behalf

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& PETERBOROUGH**
COMBINED AUTHORITY

- A number of lead local authorities who are participating in the project.
- CPCA consortia partners in the Innovate UK Modernising Energy Data Applications, U:SMART:ZERO project (or its successor), this is a research and development project to identify households most in need of sustainable and affordable homes.
- Research organisations working on approved projects for public interest benefit research purposes. Your data will be stored securely at a data archive and made accessible through a secure environment to accredited UK researched working on approved research projects.

Your personal data may also be shared with other Government departments where necessary and as required in support of the Purpose of this Privacy Notice.

Some data relating to income may be shared with credit reference agencies. The Credit Reference Agency (CRA) Information Notice, the industry standard privacy information policy adopted by the leading UK CRAs can be found here: <https://www.equifax.co.uk/crain>.

We may share your data if we are required to do so by law, for example by court order or to prevent fraud or other crime.

Personal data shared with BEIS will be stored on their IT infrastructure and will therefore also be shared with their data processors Microsoft and Amazon Web Services.

How is personal data collected?

We may use different methods to collect Personal Data including the following:

you provide us with Personal Data directly, for instance by filling in online forms requesting this information.

we obtain some Personal Data from other sources, including from other people and organisations, including some publicly available sources e.g. Companies House, Registrars and background and credit check providers.

If any of the Personal Data you have given to us changes, such as your contact details, please inform us without delay by contacting us using the contact details at the bottom of this notice.

What do we do to keep your Personal Data secure?

We have put in place appropriate physical and technical measures to safeguard the Personal Data we collect in connection with our services. Save where additional consent is obtained, we limit access to Personal Data to those employees, agents, contractors and other third parties who have a need to know in service of the Purpose. They will only process Personal Data on our instructions and are subject to a duty of confidentiality.

CPCA GHG LAD PHASE 2 GDPR PRIVACY NOTICE



**CAMBRIDGESHIRE
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COMBINED AUTHORITY

However, please note that although we take appropriate steps to protect Personal Data no device, computer system, transmission of data or wireless connection is completely secure and, therefore, we cannot guarantee the absolute security of Personal Data shared with us over the internet.

Retention

Your personal data will be stored securely for a maximum period of 25 years following the close of the Scheme.

YOUR RIGHTS

You have the right to request information about how your personal data are processed, and to request a copy of that data.

You have the right to request that any inaccuracies in your personal data are rectified without delay.

You have the right to request that any incomplete personal data are completed, including by means of a supplementary statement.

You have the right to request that your personal data are erased if there is no longer a justification for them to be processed.

You have the right in certain circumstances (for example, where accuracy is contested) to request that the processing of your personal data is restricted.

You have the right to object to the processing of your personal data where it is processed for direct marketing purposes.

You have the right to object to the processing of your personal data.

You have the right to withdraw consent to the processing of your personal data at any time, where processing is based on your consent.

HOW TO MAKE A REQUEST

If you wish to make a request associated with any of the rights listed above, contact CPCA using the contact details at the bottom of this notice.

INTERNATIONAL TRANSFERS

The data we collect will be stored on a Customer Relationship Management (CRM) system whose servers are based in the USA. To enable secure and legally compliant transfers of personal data outside the UK/European Economic Area we have agreed to a set of Standard Contractual Clauses (SCCs) with the supplier. For further details please contact the Authority's Data Protection Officer.

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COMBINED AUTHORITY

You have the right to object to this processing.

Similarly, personal data shared with BEIS will be stored on their IT infrastructure, and shared with their data processors Microsoft and Amazon Web Services. This may also involve transfer and storage of data outside the European Economic Area. Where that is the case it will also be subject to equivalent legal protection through the use of Standard Contractual Clauses.

COMPLAINTS

If you consider that your personal data has been misused or mishandled, you may make a complaint to the Information Commissioner, who is an independent regulator. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
0303 123 1113

Email: casework@ico.org.uk

Any complaint to the Information Commissioner is without prejudice to your right to seek redress through the courts.

CONTACT DETAILS

You can contact the CPCA's Data Protection Officer at: CPCA Data Protection officer at:

CPCA,
72 Market Street,
Ely,
Cambridgeshire
CB4 7LS

Email: dpo@cambridgeshirepeterborough-ca.gov.uk