

# Warmstart

## Case Study Ellie Milligan





## Ellie Milligan

Began Warmstart Position: **December 2021**

Role: **Office Junior**

Organisation: **Envo Energy Solutions**

Ellie, 19 years of age from Bonnyrigg, Midlothian, started her role at Envo in December 2021. As part of their commitment to investing in a young workforce, Envo recruited Ellie under the Warmstart initiative.

Ellie's role has involved booking jobs, talking to customers and managing the Warmworks customer referral portal, which Ellie has excelled in. If she comes across any complications, she can turn to her very supportive team at Envo or, the Warmworks Subcontractor Support Team.

This work experience is helping Ellie to gain her confidence by talking to and assessing customers with a variety of needs.

She is also increasing her knowledge of more technical matters such as insulation, which she has been learning from scratch.

In terms of her training and development, Ellie has been given the opportunity to start an SVQ in Business Management through training and education specialists Pentland ACL.

In her free time, Ellie likes nothing better than to walk her Dad's Golden Labrador or her granny's three dogs – two Labradors and a Cocker Spaniel - in the spacious Dalkeith Country Park. And one day she says she hopes to take up dancing again.

In the meantime, Ellie confirms: "I'm very grateful to have been given this opportunity and looking forward to continuing to work for Envo."

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I'm really enjoying it. We get on really well in our small office.

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Warmstart is a unique initiative that is the first of its kind in our industry. This initiative is a UK-wide employment scheme that aims to encourage young people into our industry, help senior candidates to 'restart' their careers, and provides opportunities to those facing employment barriers.

Find out more on our website: [www.warmworks.co.uk/communities](http://www.warmworks.co.uk/communities)