Warmstart

Nathan
Electrical Apprentice
Omega Energy Services



For Omega Energy Services, taking on an apprentice brings practical, financial, and cultural benefits, along with fresh talent and new perspectives. By training apprentices in its processes and standards, the company can develop highly skilled employees who are closely aligned with business needs. Through the Warmstart initiative, they welcomed apprentice Nathan to the team.

For Nathan, every day on the job is different. Whether he's in the Central Belt or the Islands, installing air source heat pumps and electric storage heaters, each day brings new opportunities to learn, meet people, and see more of Scotland.

Days at college are more routine, combining note-taking, discussion, and in-class explanations to reinforce on-site skills and introduce new techniques. One highlight of Nathan's apprenticeship is meeting so many different people from across Scotland.

During one air source heat pump installation in Orkney, a challenging house layout made the job more complicated. However, the most significant part of the experience for Nathan was not the technical challenge.

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He explained: “What stood out most to me was the responsibility of working in a customer’s home when they were heavily reliant on heating and power. The customer was understandably anxious about the disruption, so I made sure to communicate clearly, explain what work we were carrying out, and reassure them throughout the process.”

Looking ahead, Nathan is focused on completing his apprenticeship. He hopes that, in time, he will be able to work independently and eventually take on an apprentice of his own.

Stephen Bain, Managing Director at Omega Energy Services, advises any company considering taking on an apprentice to set clear expectations early, provide structure, be patient with mistakes, give regular feedback, and make them feel part of the team. The most important thing to remember, he says, is that you aren’t just hiring cheap labour; you’re committing to teaching someone your trade.

Warmstart creates pathways into meaningful careers, helps employers build the workforce they need, and supports the transition to a low carbon future.

Find out more at: **www.warmworks.co.uk/communities**